

# Ausglobal Travel Group Booking Form



Please complete this form and return it to Ausglobal Travel Group with your deposit Ausglobal Travel PO Box 1228 GOLDEN GROVE VILLAGE SA 5125 Ph: 08 8359 7656 Fax: 08 8359 8639

Tour or Travel Package Name:	Departure Date:
Preferred Hotel (if applicable)	
Ticket type (if applicable)	

## Personal Details:

Title	Surname as per passport	Given Names as per passport	Preferred Name	Date of Birth	Frequent Flyer Number

## Contact Details:

Address			
			Post Code
Home Tel:	Work Tel:	Fax:	Mobile:
Email 1:	Email 2:		

## Passport Details: (International Travel)

Passenger Name	Nationality	Place Of Issue	Passport No.	Issue Date	Expiry Date

Rooming Requirements: please tick	Single, but want to share	Single:	Twin:	Double:	Triple:
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## Meals:

**Do you have any special dietary requirements?**

Details:
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**How did you hear about our company?**

Details:
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**Further Comments?**

Details:
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## Tour Deposits:

Please make payable to Ausglobal Travel by Cheque, Money Order, Credit Card or Bank Transfer

## Credit Card Payments:

Card Name:		Card Type:
Card Number:		Expiry Date:

Please note: Visa, Mastercard – 2% surcharge, Diners, Amex – 3% surcharge

## Bank Transfer

Ausglobal Travel (NAB)	BSB: 085 005	Acc No. 570352294
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Signature:	Date:
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## Ausglobal Travel Terms & Conditions

Please read the terms and conditions carefully. You must not accept any bookings unless you understand and agree with the terms and conditions.

**PAYMENT AND PRICES:** all prices are subject to availability and can be withdrawn or varied without notice. A non-refundable deposit is required within 7 days of reservation. Additional deposits for travel arrangements may be required by other travel companies booked on your behalf by AusGlobal Travel. Final payment is due as per your invoice. AusGlobal Travel reserves the right to cancel any bookings if either the deposit or final payment is not paid by the relevant date.

**BOOKINGS:** We reserve the right to change the travel package components, the departure date, or any other aspect of the travel package in our discretion. All travel packages are subject to availability and booking numbers. If booking numbers are not reached, AusGlobal Travel reserves the right to cancel bookings at anytime.

**TRAVEL DOCUMENTS:** travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers or any other documentation (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. All travel documents especially airline tickets must be issued in the name of the passport/photo identity holder, some carriers will deny carriage if the spelling or sequence of the name varies from that stated on the identification and the booking may be cancelled. It is the responsibility of the customer to ensure the correct, full names are provided to the consultant. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date-changeable and subject to cancellation and/or amendment fees. All travel documents are non-transferable. It is your responsibility to collect all travel documents from us prior to travel and ensure they are correct. Please contact your consultant the day before collection to confirm that the travel documents are ready for collection. It is your responsibility to call the relevant airline 24 hours prior to departure for flight times.

**TRAVEL INSURANCE:** we can provide information to you about travel insurance. For details of the services we provide, including a quote, please refer to your consultant. Travel Insurance is strongly recommended by the Department of Foreign Affairs and Trade for all overseas travel.

**FREQUENT FLYER POINTS** please note it is your responsibility to check with your airline's Frequent Flyer Customer Service Centre whether your flights will earn you points. Discount fares may not qualify for Frequent Flyer Points. Retain your boarding passes for proof of flights.

**PASSPORT & VISAS:** it is your responsibility to ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility. All travellers must have a valid passport for international travel and many countries require at least 6 months validity from the date of entry. You must supply a photocopy of your passport to your consultant. If you need information regarding visa and other travel document requirements for your trip please let us know. We can obtain such information from an external visa advisory service and accept no liability for any loss or damage which you may suffer in reliance on it. We can obtain visas for you if you wish and fees may apply for this service. If traveling to or via the USA a USA visa waiver form must be signed.

**HEALTH:** it is your responsibility to ensure that you are aware of any health requirements for your travel destinations and to ensure that you carry all necessary vaccination documentation.

**TAXES:** certain taxes are mandatory in various countries. There may also be an additional local tax charged at some airports. All taxes are subject to change without notice.

**CANCELLATION FEES:** cancelled bookings will incur charges. These charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced. All deposits received are non-refundable. We are unable to provide a refund to you until we receive the funds from the relevant supplier. Fees will also apply where a booking is changed or tickets are re-issued. 21 to 45 days before the tour begins, cancellations will result in a loss of 50% of the total price of the tour. Under 21 days all monies received is non-refundable. Refunds of airline tickets may take up to 4 months.

**EXCLUSION FROM TRAVEL PACKAGE:** you may be excluded from a travel package at our discretion if you fail to comply with our conditions and reasonable instructions whilst travelling. You will not be entitled to a refund and we will not be responsible for any expenses that you may incur as a result of exclusion.

**AGENCY:** AusGlobal Travel contracts the services from transport, accommodation and other wholesale service providers, such as airlines, hotels, coach, rail and cruise line operators for all tours. We ensure your requests and best interest are looked after at all times. We have no responsibility for these services nor do we give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal resource is against the specific provider and not AusGlobal Travel. If for any reason any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with AusGlobal Travel.

**RISKS AND LIABILITY:** you acknowledge and agree that there are inherent risks involved in participating in our travel packages. By making a booking, you agree to accept all risks associated with the travel packages. We do not accept any liability of what ever nature, whether in contract or otherwise, for the acts, omissions or defaults, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept and liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss) delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part.

**CREDIT CARD TRANSACTIONS:** credit card surcharges may apply when paying by credit card. A receipt of payment or a credit card authorisation form will require your signature. If for any reason any travel service provider is unable to provide the services for which you have contracted, your remedy lies against that provider, and not against AusGlobal Travel. In the event that payment has been made to AusGlobal Travel by credit card, you agree that you will not seek to charge back your payment to AusGlobal Travel.

**PRIVACY POLICY:** AusGlobal Travel is committed to protecting the privacy and confidentiality of personal information.

**ADVERTISING AND PUBLICITY:** we do not warrant the accuracy of the travel information contained in Ausglobal Travel publicity materials, and exclude all liability for any errors or omissions in those materials. All information should be checked prior to booking.

**TRAVEL ADVICE:** for travel advice please contact the Department of Foreign Affairs and Trade or visit their website at [www.smarttraveller.gov.au](http://www.smarttraveller.gov.au).

**GENERAL:** these booking conditions are governed by the laws applicable in the state of South Australia, and the parties agree to submit to the exclusive jurisdiction of the courts of South Australia.

**I/We are 18 years of age or older and accept and agree with the above terms and conditions. Please print names as they appear in your passport.**

1 \_\_\_\_\_

2 \_\_\_\_\_

Traveller Signature \_\_\_\_\_ Date \_\_\_\_\_

Traveller Signature \_\_\_\_\_ Date \_\_\_\_\_